



NEW MEXICO
**LAW OFFICES OF THE
PUBLIC DEFENDER**

Chief Public Defender
Bennett J. Baur

FREQUENTLY ASKED QUESTIONS FOR EMPLOYEES

For your own knowledge and for help in guiding conversations with clients who have questions.

What happened?

On June 27, 2024, we first became aware of this cyber incident, which continues to cause a disruption to certain systems and operations, including email. We are working diligently to investigate the source of the disruption, confirm any impact on our systems, and restore full functionality as quickly and securely as possible. We have significant resources devoted to this process, and our work to resolve the issue is ongoing at this time.

Certain New Mexico Law Offices of the Public Defender systems have been taken offline in an abundance of caution. Although we are working as quickly as possible to restore operations, those systems are expected to remain unavailable until further notice.

Which group is claiming responsibility?

The incident response leaders, including members of the Executive Team and the third-party cyber specialists advising the department, are not sharing this information at this time while the assessment of the matter is ongoing.

Has employee information/data been taken from the system?

There are no indications that employee information has been taken from the system. If we determine that personal information was affected, we will notify individuals as soon as possible and in accordance with applicable law.

What remediation efforts have taken place to restore the necessary systems?

We continue to evaluate the security of our systems. Our efforts are currently ongoing, and we are working with our third-party cyber specialists to respond.

Is the internal computer network secure?

Our third-party cyber specialist and our internal IT team are working to evaluate our systems before bringing them back online.

What is your timeline for restoring the systems?

We are working diligently to resolve the issue as quickly as possible. We do not have an exact timeline.



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What should I tell clients or criminal court partners who ask about the cyber incident?

The FAQs on our homepage, which are different from these employee FAQ, can help guide conversations with your clients. You can provide them with a copy of the FAQ.

What if a client asks a question related to the cyber incident that I do not know how to answer?

You can provide them with a copy of the FAQ and respond: “I don’t have the answer at this time, but I can take down your question to see if I can find an answer. May I have your contact information?”