

**Law Office of the Public Defender
Alternative Dispute Resolution (ADR)**

The LOPD is committed to providing alternative dispute resolution techniques to supervisors and managers to reduce tensions and work difficulties in the workplace. Training is under development.

The HR Director is a trained mediator and provides coaching to supervisors and managers who have difficult situations between employees.

Suzanne Vigil- Lucero, HR Specialist has been trained as a mediator (see attached). The LOPD mediators have:

- Provided mediator services to another state agency
- Facilitated discussions of Code of Conduct in the workplace with two offices that had conflict.